



Computer, Internet, Phone and Printing services

2,799

Attendees at Workshop and events

136

Ongoing program participants 604

One-on-one services **554**

Units of direct 49 services

Units of Follow up

Total service encounters 4,497



New clients

217

Unique clients
753 Clients accessed

services

Senior Supports - Units

 $330_{(40\ follow\ up\ calls\ and}$

290 in person and on line participants)

Primary Health Care

4 New clients (71

follow ups)

Employment Support

8

Settlement Support

36

Community Support Liaison

201 visits

Senior program @ 55 Bleecker 40



Service partners

11

Resident Partners

11

Service partner led programs

17

Resident led programs

14

Warm Transfer

75

Referral to other agencies 25

from other partners 20

High Need clients 29

Home Visits 5

Incidents at The Corner **3**

% Room Usage

60%

Feedback

Focus Group

93

